

FREQUENTLY ASKED QUESTIONS ABOUT LANDSCAPING

We receive a lot of questions on Landscaping and decided to put together a FAQ that we think will be helpful. Don't see the answers to your question? Call Maintenance Services Department at (718) 343-8400.

WHAT IS THE LANDSCAPING PROCESS ON GLEN OAKS GROUNDS?

All landscaping tasks are completed "in cycle" which means Section by Section in an organized manner as to not skip any areas. This system is used for fertilizer, seeding, mowing, flower bed cleaning, trimming, etc.

MY AREA WAS SEEDED BUT THE GRASS IS NOT GROWING. NOW WHAT?

Grass seeds need to be watered daily to grow and get established. Please water the area and ask your neighbors to pitch in. It is best that lawns are watered in the early mornings before the sun gets too hot or evening. New grass seeds need a good soaking.

HOW DO I OBTAIN MULCH?

Glen Oaks offers residents a maximum of five (5) bags of mulch. You can choose red or black mulch. Mulch will not be delivered until the flower beds have been cleaned in your area. You may contact the Maintenance Services Dept at (718) 343-8400 to place your order ahead of time. If the mulch is not used within 10 days of delivery, we will take the bags back and use elsewhere.

WHY DOES MY NEIGHBOR HAVE A GREEN THUMB SIGN IN THEIR GARDEN?

Glen Oaks offers Green Thumb signs to residents. These signs tell our landscapers that you are caring for this area and other than limited clean up, they will leave it alone for you to work your magic! Please visit the Maintenance Services Office at 70-41 260th Street to pick up Green Thumb and Curb Your Dog signs. All signs are free.

CAN I HAVE A VEGETABLE GARDEN?

Yes. Vegetable gardens are permitted in the rear of the building ONLY. Please refer to House Rule #9 for specifications. No orange construction netting allowed. Any vegetable garden not in compliance will be removed by the Groundskeeping Department.

WHEN ARE GREEN THUMB VOUCHERS AVAILABLE?

Green Thumb Vouchers are generally available the week prior to Mother's Day. A notification flyer with the actual release date will be sent to all apartments a few weeks before. The voucher can be brought to participating nurseries to get a \$20.00 credit towards plant purchases. Our participating nurseries usually offer a discount in addition to the value of the voucher.

PATIENCE IS A VIRTUE

Our Groundskeeping crew will get to your section. Glen Oaks is on 110.12 acres with lots of grass and shrubbery to tend to. We take pride in our community and are happy to help everyone and especially those who care for their gardens!